



MS BEE

GROUP TRAVEL



Terms And Conditions

www.msbeegrouptravel.com

NOTICES, TERMS AND CONDITIONS

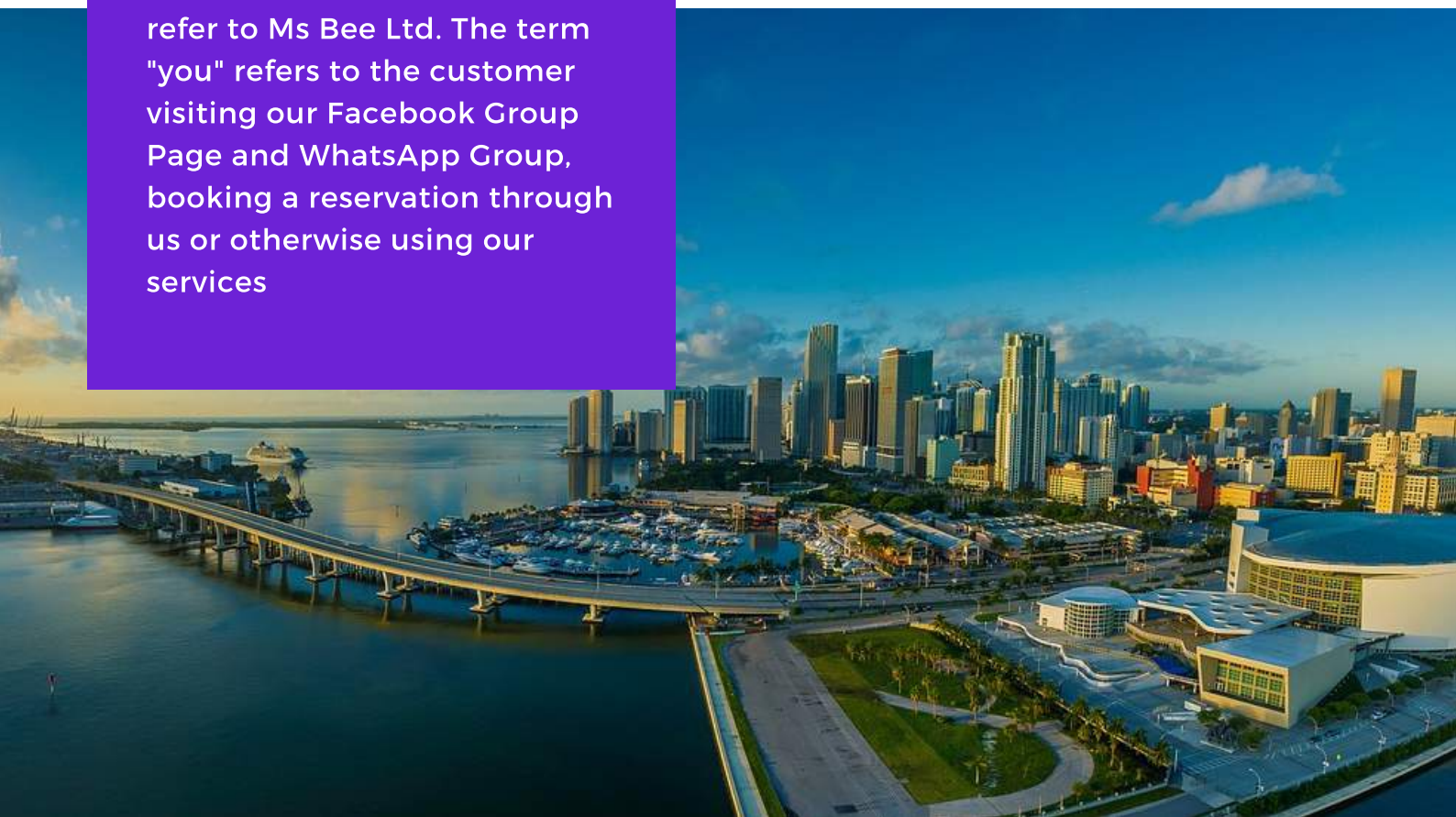
We are MsBee Group Travel, part of MsBee Ltd and we look forward to the opportunity to act as your booking agent for your travel needs.

These terms and conditions (the "Agreement") describe what you are legally entitled to expect from us when you purchase travel related services through us, in addition to your obligations as a customer.

The terms "we", "us" and "our" refer to Ms Bee Ltd. The term "you" refers to the customer visiting our Facebook Group Page and WhatsApp Group, booking a reservation through us or otherwise using our services

remember

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OUR AGREEMENT WITH YOU

MS BEE
GROUP TRAVEL

SUPPLIERS

We sell an experience of travel related products from different suppliers and service providers ("Suppliers"). Each Supplier has its own terms and condition that are applicable to your particular arrangements in addition to our general terms and conditions, and you should make sure you understand them. Certain content found on our group page are owned or licensed by our Suppliers, your use of which may be subject to further conditions.

MsBee Ltd is acting as intermediary or a "Booking Agent" for products and services that are not directly supplied by us (e.g., air carriage and ground transportation, hotel accommodations, meals, tours, cruises, etc.). We are not a co-vendor of such products and services. You will be entering into a separate contract with such Suppliers in connection with such products and services.

All airlines tickets are subject to supplemental price increases that may be imposed after the date of purchase. Post-purchase price increases may be applied due to additional costs imposed by a supplier or government. You may be charged additional sums by MsBee Ltd to offset increased fees, fuel surcharges, taxes, and fluctuations in foreign exchange markets or any combination thereof.

DEPOSITS AND PAYMENTS

Any deposits from you are non-refundable. Payment of a deposit enables us to hold a reservation for you but does not guarantee the price. The price can only be guaranteed once we receive full payment and other travel documents have been issued, subject to any terms and conditions of the Supplier. We will advise you of the date that full payment is required. Upon your provision of your payment information, you are authorizing us to make the payment arrangements with the corresponding Suppliers.

We reserve the right to refuse personal cheques as a method of payment. After full payment, the conditions of the contract with your Supplier may permit them to increase the cost of your arrangements. If we are acting as your Booking Agent, we will pass on any such increase to you as we become aware of such increase. If we have arranged a package, changes in transportation costs including the cost of fuel, taxes, fees and exchange rates mean that the price of your travel arrangements may change after you have paid in full.

DOCUMENTATION & CANCELLATIONS

Our general practice is to send documents to our customers electronically whenever possible. We reserve the right to charge an administration fee should you make a request for such documents to be sent as a hard copy.

Your contract with your Suppliers may allow them to cancel or amend bookings. If we are your Booking Agent, we will ensure that you are promptly notified of any significant changes once we become aware of such change if there is time before your departure, but we accept no liability for any changes or costs incurred that may result. Subject to the Supplier's terms and conditions, you will then have the choice of accepting the change of arrangements, accepting an offer of alternative travel arrangements if one is made available by the Supplier, or canceling your booked arrangements and receiving any applicable refunds. We do not guaranty that any refunds will apply.

If you have booked a flight and we are alerted to a significant schedule change by your airline before you leave the United Kingdom, we will contact you by email to advise you of this.

Please ensure that you have given your contact email address to us and that you regularly check for messages before you leave. We have no control over airline schedule changes and accept no liability for costs which may arise as a result of such changes.

If you have booked a flight and we are alerted to a significant schedule change by your airline before you leave the United Kingdom, we will contact you by email to advise you of this.

After you have left the United Kingdom, it is your responsibility to check with the airline that any onward flights you have confirmed are operating as booked. We strongly recommend that you contact your airline at least 72 hours before the scheduled departure of each flight to do this. Please note that for some airlines it is mandatory to confirm with them your intention to fly.

Right of United Kingdom Customer to Make Claim on the United Kingdom Travel Consumer Restitution Fund is linked to your travel insurance.

YOUR AGREEMENT WITH US

YOUR ACCEPTANCE OF THESE TERMS AND CONDITIONS

By booking your arrangement with us, you are agreeing to be bound by the terms of this Agreement, including Parts 1-3 of this Agreement and any additional terms and conditions of any Supplier that are applicable to your booking, travel arrangements. You agree on behalf of yourself and those you represent to comply with all such terms and conditions, including the payment of all amounts when due. You agree that any violation of any such terms and conditions may result in

- (a) the cancellation of your reservation or purchase,
- (b) your forfeiture of any monies paid for your reservation or purchase,
- (c) you being denied access to the applicable travel related product or service, and
- (d) our right to debit your account for any costs we incur as a result of such violation.

You represent and warrant that (a) you are of sufficient age to use our services and can create binding legal obligations in connection with your use, (b) you are legally authorized to act on behalf of those you represent and accept these terms and conditions on their behalf, and (c) the information supplied by you or members of your group is true and correct. You are responsible for informing such other persons of all terms and conditions applicable to their travel arrangements. You understand that you are financially responsible for any use of our services.

BOOKINGS

IF YOU CHANGE YOUR BOOKING

Where a change requested by you to your travel arrangements is permitted and possible, our standard service fees will apply in addition to any additional Supplier charges. Please note that all changes are subject to no refund and availability and the terms and conditions of the product purchased.

Changes to name details are not allowed by many airlines and other Suppliers, please bear in mind that most airlines and Suppliers treat a name change as a cancellation, to which standard conditions and charges would apply.

Flights must be taken in the sequence they appear on your ticket or e-ticket confirmation. If you plan not to take a flight as booked. If you do not check in on time for a confirmed reservation, the airline may register you as a 'no-show', which could result in extra charges and/or your whole flight itinerary being cancelled and/or render your ticket void.



MsBee Group Travel

Lets Go Explore The World

IF YOU CANCEL YOUR BOOKING

If you cancel your arrangements, you may be entitled to a partial refund. In addition to the cancellation terms and conditions of your Supplier(s), our standard fees will apply as may be outlined on your receipt or booking confirmation. We need to receive from you your original full payment before any applicable refund can be considered. If you decide to cancel arrangements before the balance due date, any deposits paid are non-refundable.

Refunds will only be paid to you once we have received the funds back from the Supplier(s). Generally flight tickets cannot be refunded if they are partially used. We are not responsible for a Supplier's failure to pay a refund.

If the reason for your cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim your cancellation charges through your insurer.

IMPORTANT NOTICE REGARDING AIRLINE RESERVATIONS

If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you – do not leave the counter. Check your ticket. If the status box shows "OK" for the flight in question, the airline policies typically require them to accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensation. If necessary ask to speak to a supervisor.

Visit www.msbeegrouptravel.com

For inquiries call +44 7534 971033 or email info@msbeegrouptravel.com



A background image showing two call center agents, a woman on the left and a man on the right, both wearing headsets and looking towards the right. They are in a call center environment with a brick wall in the background.

IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform us immediately. If you fail to timely contact us, we will not be permitted the opportunity to investigate your complaint and attempt to rectify any error while you are away, and this may affect your rights under this Agreement. We are a member of the Better Business Bureau.

You can also lodge a complaint on our website
www.msbeegrouptravel.com.
You can also email us at info@msbeegrouptravel.com

TRAVEL DOCUMENTS & DESTINATIONS

MS BEE
GROUP TRAVEL

It is your responsibility to ensure that all of the details on your travel documents are correct and to bring to our attention any errors or discrepancies immediately.

Your travel documents are valuable and should be safeguarded as if they were cash. It is not always possible to replace travel documents in the case of loss, theft, damage, etc.

Prior to booking international travel, we recommend that you review any United Kingdom Government's prohibitions, warnings and advisories applicable to your destinations.

By offering travel to any particular destination, we do not represent that travel in such destination is safe or without risk.

You further agree that in connection with your activities, you will not permit the use of our services by anyone that resides or is staying in a country for which such use is prohibited under United Kingdom regulations.

**YOUR TRAVEL
DOCUMENTS
ARE VALUABLE
AND SHOULD BE
SAFEGUARDED
AS IF THEY
WERE CASH.**

PASSPORT, VISA AND IMMIGRATION REQUIREMENTS

It is your responsibility to fulfill the passport, visa and other immigration requirements applicable to your itinerary.

You should confirm these with the relevant embassies and/or consulates. We do not accept any responsibility in the case of you being unable to travel due to not complying with any such requirements.

You are also required to carry a valid International Student I.D., and International Youth I.D. or an International Teacher I.D. card if you are traveling on a special student/youth/teacher ticket. It is your responsibility to verify this with us

Travel insurance is a vital part of your arrangements. We strongly recommend that you have taken out adequate insurance for the duration of your journey. Travel insurance is a mandatory element of some travel arrangements. In the event of your death abroad please ensure you have adequate cover as Ms Bee Ltd will not be held responsible for the repatriation of your Body. We may be able to arrange travel insurance to be provided to you, furnish you a quote, and answer any queries you may have regarding the insurance.



TRAVEL ADVICE

VACCINATIONS

United Kingdom should refer to the travel advice posted by the United Kingdom Visa and Immigration for the countries you intend to visit.

Vaccinations may be required for some or all of the places you are intending to visit. It is your responsibility to ensure that you have arranged all necessary vaccinations for your itinerary.

Airline use of Insecticide Spray

Some countries require insecticide spraying of aircraft prior to a flight or while you are on the aircraft.

Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of £250,000 or more. Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: paints, lighter fluid, fireworks, tear gases, oxygen bottles and radio-pharmaceuticals. There are special exceptions for small quantities (up to 100ml total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person.

HAZARDOUS MATERIALS DISCLOSURE

MS BEE GROUP TRAVEL

USE OF OUR SERVICES

You agree you will only use our services to make legitimate reservations or purchases and shall not make speculative, false or fraudulent reservations or reservations in anticipation of demand. You will only use our services in compliance with applicable law.

Without our prior written permission, you may not (a) access, monitor or copy any content or information on our Group using any "robot", "spider" or other automated or manual device or program, (b) deep link to any portion of our Group.

Privacy Policy

You consent to our sharing basic photos on the Group Pre, during and post trip for Marketing purpose and vis vie the later suffice.

Hie, I'm Becky! Born and raised in Zimbabwe, living in the UK. My love of travelling captivated me from a very young age. Some call me a travel addict, jetsetter, but I'm simply someone who recognizes that a passport is not just a form of identification. I have a vision to empower more women especially mothers to ditch the ordinary and go somewhere extraordinary

